



FEMA

# Lessons Learned Information Sharing *LLIS.gov*

Sharing Information  
Enhancing Preparedness  
Strengthening Homeland Security

## LLIS.gov Resources for Public Communications

### A TOOL FOR ENHANCING NATIONAL PREPAREDNESS

Lessons Learned Information Sharing (LLIS.gov) is a US Department of Homeland Security/Federal Emergency Management Agency program. LLIS.gov serves as the national, online network of lessons learned, best practices, and innovative ideas for the emergency response and homeland security communities. This information and collaboration resource helps emergency response providers and homeland security officials prevent, protect against, respond to, and recover from terrorist attacks, natural disasters, and other emergencies. LLIS.gov provides Federal, State, and local responders with a wealth of information and front-line expertise on effective planning, training, and operational practices across homeland security functional areas.

### LLIS.gov at a Glance

- Online since April 19, 2004
- Over 56,000 registered members
- Over 15,000 documents, including more than 1,800 state and local plans, 850 after-action reports, and 1,000 original content documents
- Secure message boards and collaboration tools
- Targeted information on current homeland security topics

### PUBLIC COMMUNICATIONS PAGE

Public communications are essential for preventing, preparing for, mitigating, and responding to incidents. Jurisdictions must have systems that enable them to communicate critical, time-sensitive information to their citizens. The Public Communications page on LLIS.gov features:

- A list of highlighted documents;
- A list of related links outside LLIS.gov;
- A list of related topic pages on LLIS.gov;
- General emergency information;
- Plans; and
- A public communications resource library.

### PUBLIC COMMUNICATIONS DOCUMENTS

The LLIS.gov Public Communications page provides planners, responders, and government officials with a one-stop shop for LLIS.gov's public communications original research, after-action reports, templates, and plans, including:

- Exercise Conduct: The Los Angeles, California, Operational Area's Use of a Real-World Press Conference (Practice Note)
- Full Mitigation Best Practice Story: Computerized Warning System Replaces Word of Mouth
- Public Information Dissemination: Maintaining Continuous Joint Information Center Operations during Incidents (Lesson Learned)
- Public Information: Developing a Standard Operating Procedure for Disseminating Public Messages (Lesson Learned)
- Web 2.0 Use in Disasters

For more information on LLIS.gov or to register, please visit [www.llis.gov](http://www.llis.gov).

LLIS.gov is a Department of Homeland Security/Federal Emergency Management Agency program and is supported by the NxT. For more information, please contact the LLIS.gov Help Desk at 866.276.7001 or [Feedback@llis.dhs.gov](mailto:Feedback@llis.dhs.gov).